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# Washing Machine Fault Codes

## Brandt German Made Washing Machine Fault Codes



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🕒 Last Updated: Wednesday, 18 May 2016 11:43

📄 Hits: 11530

These fault codes were used on German made Brandt washing machines while the company was owned by the French company Brandt. When Brandt was broken up the Brandt brand name was transferred to become Elco Brandt then subsequently bought by Fagor, these fault codes will not apply to later Fagor built washing machines with a Brandt badge on them.

These error codes will also apply to some Blomberg badged washing machines as well prior to 1990 when they were owned by Beko.

Before you start any investigation of the fault or even remove the lid of the washing machine or read and fully understand this article in full and pay particular attention to the safety and information at the bottom of this page as they contain extremely important information!

Please remember to support our site by buying Brandt [washing machine spares](#) from our [spare parts](#) section. If you decide that you really need an engineer please support the local repairers that help make this site possible. You can search for a repairer to repair a Brandt washing machine using the [engineer search](#).

## Brandt Washing Machine Fault Codes

These fault codes are written for washing machine repairers and not for the general public by Brandt Whitegoods and they assume a certain level of competence on the part of the user in diagnostic testing. We have added some notes to try to assist you in determining the nature of the fault you have but, you will need to test each failure on its own merits. For more help and advice on fault finding on a washing machine see our [washing machine fault finding guide from this link](#) before you begin.

# 01

### Water inlet fault detected - washing machine will not fill

- Check water supply to the washing machine is on
- Check fill hose is not kinked
- Check [inlet valve](#) filter
- Check water inlet valve

# 02

### Drain error detected - washing machine will not drain

- Check drain pump filter
- Check drain pump for blockage or restriction
- Check outlet hose for blockage or obstruction
- Check drain pump operation
- Check drain pump wiring

# 03

### Heating error detected - washing machine will not heat water

- Check wiring to wash heater and thermostats
- Check wash heater
- Check thermostats

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# 04

**Motor triac shorted**

- Check motor connector block
- Check wiring
- Check electronic control

# 05

**Temperature NTC error detected**

- Check temperature sensor wiring
- Check temperature sensor

# 06

**Motor tacho fault**

- Check motor connector block
- Check wiring
- Check motor carbon brushes
- Check tacho connections
- Check motor

# 07

**Door latching or lock error**

- Door not detected closed
- Check door is closed
- Check door catch and latch
- Check door lock wiring
- Check door lock

# 09

**Program selector fault**

- Check program selector connector
- Check wiring
- Check electronic control

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# 10

## **Overfill detected - washing machine fills with too much water**

- Check level sensor connector block
- Check wiring
- Check electronic controller

# 11

## **Water heating fault detected - washing machine does not heat water**

- Check wiring to wash heater and thermostats
- Check wash heater
- Check thermostats

# 12

## **Door latch fault detected**

- Check door is closed
- Check door lock connector block
- Check wiring

# 13

## **Spin speed error detected**

- Check washing machine drive belt
- Check motor connector block
- Check wiring
- Check motor carbon brushes
- Check tacho connections
- Check motor

# 18

## **Incorrect mains frequency or voltage**

- Check mains electricity supply

## **More Brandt Washing Machine Help, Advice And Guidance**

Should you need more help and guidance please use the links from this article as most of them understand your Brandt washing machine or washer dryer a lot better and probably very much better than you do. Of course there are many other articles on the site that will also help you do this.

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In addition you can post in our [washing machine forum](#) after registering but please do pay heed before doing so and read the guides, they are there to help you.

You must understand certain things before you begin or attempt any repairs on your own and we points very, very clear to anyone that decides to investigate one of these or any other washing n

- *We are not responsible for your safety, you are and by using this guide you accept that and a that you may cause and work undertaken is entirely at your own risk.*
- *We will advise the common causes of the fault codes but we cannot guarantee that any parts will resolve the issue. It is entirely your responsibility to diagnose your particular problem and*
- *We are not responsible for you buying spares that do not resolve the problem, this is down to ours.*
- *No warranty is inferred, implied or given.*

You also have to be aware that fault or error codes are not a "magic bullet", they will not tell you is, they will only offer you an indication of where the problem lies and they are no substitute for diagnostic skills. You can find out more about what fault codes actually tell you [in this article](#). Be aware that, even with this new found knowledge you will still have to actually be capable of investigating the problem and this means adhering to [basic appliance safety](#) for working on them

Please also note that manufacturers can and do change fault codes without notice and we cannot guarantee that error codes will apply to your particular model as all codes apply to a wide range of appliances and not to one specific model. To determine if these fault codes do apply to your particular Brandt washing machine, please post a request to confirm this in the forums.

**Fault Codes**   **washing machine**   **error code**   **fault finding**   **brandt**



Jan Harbour



I have just received a nasty electric shock off my 3 year old washing machine. It has frequently developed rust and paint loss. Not at all impressed.



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R Moore

Brandt BWF394TN. 132866283Fault: 0 (on the left hand side of display)M  
oldUsed during holidays only.No problem with last 3 cycles.Fault above a  
of last cycle regardless of setting.All known obvious problems eliminated  
systematically.All lights on display working properly during last cycle Sugg



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POPOTI DORA

WHAT FAULT CODE d17 REFER TO?

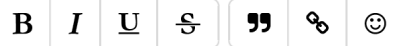


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